

TRAINING OBJECTIVE:

Illinois Rural Water Association, with funding from the U.S. EPA, through a partnership with NRWA, is conducting this no cost training program. Sessions will include information on customer service, new regulatory requirements for source water protection planning and lead/copper..

The intended audience of this program is Illinois public water supply officials including operational staff and decision-makers.

All necessary materials for the sessions will be furnished at the time of the program.

IMPORTANT

TO AVOID ISSUES CONCERNING SOCIAL DISTANCING AND PPE, THE IRWA ASSUMES ALL ATTENDEES OF FEDERALLY SPONSORED TRAINING PROGRAMS WILL BE PROPERLY VACCINATED. YOU WILL NOT BE ASKED TO SHOW PROOF OF VACCINATION AND WILL NOT BE REQUIRED TO WEAR MASKS. HOWEVER, PLEASE USE COMMON SENSE TO PROTECT YOURSELF AND OTHERS FROM ILLNESS.

**NO PHONE
REGISTRATIONS ACCEPTED**

AGENDA

8:00-8:30 Registration & Welcome

8:30-9:30 Customer Service —

Dave McMillan, IRWA

9:30-10:30 State and Federal Lead and Copper Rule Requirements—

Steve Vance, IRWA

10:30-11:30 Source Water Protection Planning Requirements —

Kent Cox, IRWA

REGISTRATION FORM

Name

Representing

Home Address

City

Zip Code

Phone

March 2, 2022—East Alton

Registration must be in our office by February 16, 2022.

Illinois Rural Water Association

PO Box 49

Taylorville, IL 62568

Phone: 217-287-2115

Fax: 217-824-8638



REGISTER ON-LINE AT:

www.ilrwa.org

Illinois Rural Water Association with funding from the USEPA through partnership with NRWA, is able to offer this training to you at no-charge. You will earn **3** hours of water supply operator certification renewal credits through attending this training.

Note: IRWA has made application for wastewater operator renewal credits for this program. The Customer Service session will provide 1 hour of dual accreditation.

To be assured a spot at this session, please send the attached registration form back to the IRWA office by February 16, 2022.

Registration will be taken in the order received. Confirmation should be mailed out for this training session one week prior to the class.

IRWA Training Session
3305 Kennedy Road
PO Box 49
Taylorville, IL 62568

Presorted Standard
U.S. Postage Paid
Taylorville, IL 62568
Permit #315



Customer Service

Lead and Copper Rule Requirements

Source Water Protection Planning

DATE: March 2, 2022

**Keasler Recreational Center
615 Third Street
East Alton, IL 62024**