

AQUA Illinois: Operations Director – Water/Wastewater

At Aqua, we know that water is a precious resource – one that plays a critical role in sustaining life. That is why we take seriously our mission: protecting and providing Earth’s most essential resource.

At Aqua, we are guided by a set of principles that embody the character of our company and inspire our work together. They are embedded within our business practices and our behavior. We are proud to be united by integrity, respect, and the pursuit of excellence to be the best we can be for the customers and communities we serve. Together, the women and men of Aqua America serve 1 million customers across eight states. Aqua uses science, technology, capital investments, and amazing talent to provide communities with clean, safe drinking water and responsibly return wastewater to our rivers and streams. Join our team and make a difference!

Are you looking for a fantastic career at Aqua? We have a terrific opportunity for a **Director of Operations for water and wastewater field operations within the IL divisions**. The Director of Operations will report directly to the President of Illinois and be responsible for the administration and operation of Illinois field operations. Oversees all personnel and ensures that Company goals are met.

Key Responsibilities:

- Drives operational excellence initiatives using continuous improvement methodologies focused on operating efficiency, cost control, environmental compliance, and health & safety.
- Supervises staff including employee selection, mutual development of performance goals and measurements; performance evaluation; identifies training and growth opportunities; plans and directs work assignments; creates atmosphere of trust and support; fairly administers Company policies affecting staff; and communicates information for effective job performance.
- Prepares and administers operating and capital budgets within each division. Supervises maintenance and capital renovations and additions to water and wastewater systems.
- Works with business development to coordinate and negotiate with developers regarding new systems. Assist in the identification, due diligence, and smooth transition of acquisitions.
- Coordinates and negotiates with vendors regarding supplies and/or services needed. Hires and oversees work by contractors and subcontractors.
- Interacts with regulators regarding current regulations, permit compliance and other matters regarding water and wastewater operations.
- Monitors lab results to ensure they are in compliance with acceptable operating procedures and regulatory requirements.
- Institutes and supervises Aqua Illinois’ Safety Program in their area.
- Institutes and supervises program for effective vehicle and equipment maintenance.
- Works with others in the organization to develop performance matrices to assure that all resources are used in the most cost effective manner possible. Uses technology where appropriate to monitor and manage. Continues to maintain and search for new methods of increasing productivity and quality in the most cost effective manner within their area.
- Responsible for Area Managers adherence to the collective bargaining unit agreements within the divisions as well as being an active participant in union negotiations, grievance resolutions, and maintaining strong business agent relationships.

Qualifications:

- Bachelor’s degree in business, Engineering or related field and 7 years’ experience required.
- Ideal candidate will have an Illinois Environmental Protection Agency Class A Drinking Water Certification as well as an Illinois Environmental Protection Agency Class 1 Wastewater Certification.
- Must have a valid U.S. Driver’s License.

Knowledge Skills & Abilities:

- A collaborator able to work effectively with colleagues and staff in a cross-functional, team-fostered multi-tasking environment.
- Proficient in Microsoft Office (Email, Word, Excel, PowerPoint).
- Excellent written and verbal communications skills; communicate effectively (clearly, concisely, and professionally) with internal customers.
- Strong customer service skills
- Ability to work well under pressure.
- Ability to work on multiple projects simultaneously and adapt to changing priorities in a fast-paced environment.
- Knowledge of Safe Drinking Water Act and Clean Water Act is highly desired.
- Available for company travel up to 40% of time.

To apply please see the following link:

https://aquaamerica.wd5.myworkdayjobs.com/Essential_Careers/job/IL-Kankakee-Local-Office/Operations-Director---Water-Wastewater-Utility_R4185